



Hearing loss is the third most chronic ailment in the nation with more than 33 million Americans suffering from some type of hearing loss. And while hearing loss is usually treatable, 80% of adults don't get treatment.

The quality of your life can depend heavily on how well you hear. That's why CaliforniaChoice® has selected EPIC HSP to provide a free hearing program to our valued members. EPIC features an unprecedented national standard for high-quality hearing healthcare by offering expert testing, effective treatment, and advanced technology.

## FREE EPIC Hearing Service Plan (HSP) for all CaliforniaChoice Members

The EPIC Hearing Service Plan starts with a 5-step evaluation of your ears and hearing that includes:

1. **Pure Tone Hearing Test** to determine if a hearing problem exists.
2. **Functional Assessment** to define the magnitude of the problem and the technology best suited to treat it.
3. **Hearing Aid Evaluation** to assess your ability to wear a hearing aid and select the best make and model.
4. **Fitting and Programming** your hearing aid.
5. **Therapy and Training** to finely tune your device and maximize the benefits that you receive.

You get great savings on hearing tests, hearing aids, hearing aid batteries, ear protection, swim plugs, musician ear plugs, hearing aid cleaning supplies and accessories, assistive listening devices, TV ears, telephone amplification, and altering and signaling devices.

### Hearing Program Features

- Up to 50% savings on brand name hearing aids
- All levels of technology and hearing aid styles
- Reduced costs on services and products
- National network of local ear physicians and audiologists
- Toll-free telephone support
- Flexible payment plan
- No administrative forms or paperwork to fill out

## GETTING STARTED

1. Call EPIC at **866.956.5400**.
2. A hearing counselor will register you and help you determine your hearing-care needs.
3. EPIC will send you an HSP booklet that outlines the plan benefits, services, and pricing.
4. A hearing counselor will refer you to a provider near your home or work.
5. You can contact the provider to schedule an appointment, examination, and treatment anytime!

For information, advice, or assistance, contact EPIC at **866.956.5400**. EPIC will help you coordinate any insurance benefits or coverage where applicable.

After receiving treatment, EPIC will coordinate and manage all payments.

