

## Message from the CEO

COVID-19 has changed the world as we know it. I'm sure many of you are experiencing heightened feelings of anxiety as we work to navigate through uncertain times. At CHOICE Administrators (CaliforniaChoice and ChoiceBuilder), our focus is on how we can support you and our community.

It is our goal to offer peace of mind where we can. Now, more than ever, families need to know that their health insurance is intact and available. At CHOICE Administrators, our mission is to simplify access to better health insurance choices. We believe strongly in our mission and are committed to providing our small business customers and their employees with access to their coverage, without disruption.

These are difficult times and lessening the impact on our customers is foremost in our minds.

We have heard from many of our customers with questions and we will publish a document addressing those questions soon. Please know we are also working diligently with each of our health plan partners to develop a plan to help mitigate the COVID-19 impact on our customers.

When everything is in place, we will send information directly to our customers.

On behalf of the entire team at CHOICE Administrators, stay healthy and be safe. And remember, we will get through these difficult times, together.

Sincerely,



Michael Close  
President and CEO  
CHOICE Administrators